Liberty RPA is a powerful tool that uses software robots to automate processes that would previously have been performed by people.

Process flows can be created by dragging-and-dropping elements onto a canvas and by using a range of standard activities that provide robust control of web browsers and standard applications such as Microsoft Office, SAP and others.

**AI-powered RPA**

Liberty RPA includes AI-powered computer vision. Unlike standard RPA tools which rely on fragile methods of data capture which easily break, Wand reduces failures, support and management costs while widening the scope of automation that can be addressed.

**Integrated with Liberty Create**

Liberty RPA perfectly complements Liberty Create, our leading low-code platform. Providing attended and unattended bots with the power of Create, allows for customer-facing activity that robots alone cannot do.

**The results?**

- Dramatically increased business performance and ROI
- Freed-up people and improved productivity
- Improved process accuracy, quality and scalability with human errors eliminated
- Integrated and automated data flows between systems

**Key benefits:**

- Free-up people from mundane and repetitive tasks
- Processes performed to a consistently high standard and speed with 24/7 availability
- Easy process creation and scalability
- AI-powered bots for superior resilience and the ability to handle application changes
- Rapid ROI
- Support for attended and unattended bots
- Real-time bot management and reporting
- Integrated with Liberty Create

**Key features:**

- AI-powered process automation for performance and resilience
- Simple enough for business users with the power needed by IT users
- Rapid drag-and-drop process assembly
- Easy, cloud-based, one-click deployment
- Standard activities for robust control over browsers and standard apps such as Microsoft Office, SAP and others
- Cloud-based portal for bot management
- Service level monitoring
- Extensive integration options including additional options for Create
- Real-time reporting and analytics
- SaaS - consumption based pricing to accelerate deployment
- Part of the Liberty Platform with a strong focus on delivering great CX

"We were impressed at how RPA enabled our team to automate processes so quickly."

Belgian Hospital
Intelligent Automation
Combining AI-powered RPA with low-code opens up the possibilities for entirely new ways of working. The automation of mundane and routine tasks will allow the focus to be placed on winning and retaining business by delivering the best customer experience.

Key Features
- **Desktop Automation**
  Automate desktop interactions and processes cross-platform with Liberty RPA
- **Microsoft Office Automation**
  Pre-built activities for automating Office applications including Word, Excel, PowerPoint and Outlook
- **Remote Desktop Automation**
  Using Computer Vision, Liberty RPA can automate apps through remote desktop connections
- **Optical Character Recognition (OCR)**
  A complete OCR engine built into Liberty RPA
- **Business App Automation**
  Liberty RPA supports automation of SAP, Oracle, Salesforce and other back-end systems
- **Tabular Data Manipulation**
  With Liberty RPA, it’s easy to aggregate and summarise tabular data
- **Computer Vision**
  Liberty RPA has built-in Computer Vision to recognise on-screen elements and text
- **Browser Automation**
  Automate tasks in any popular browser including Edge, Firefox, Chrome or Safari

Easily integrate with your existing systems
Liberty RPA offers extensive integration options including pre-defined activities for use with many industry standard applications. In addition, it extends integration options for Liberty Create by offering easy access to systems which may not provide API capabilities.

Put your foot down
Business transformation doesn’t have to be a long and frustrating process. We can help you accelerate change cost-effectively, without breaking what already works. This is the power of process automation.

Part of the Liberty Platform
Liberty RPA is an integral part of the Liberty platform alongside Liberty Create, our low-code development platform, Liberty Converse, our complete contact centre, and Liberty Connect, our omnichannel messaging solution.

Focussed on delivering transformative customer experiences, Liberty now includes intelligent automation from front-to-back office that goes far beyond the reach of regular RPA or low-code tools alone.

The Liberty Platform delivers class-leading CX for a wide range of industries including financial services, insurance, utilities, healthcare and local government.

Take a deeper dive
Contact us today for a demo visit netcall.com
Or call us on 033 0333 6100 and say “Robotic Process Automation”