

COVID-19 low-code apps for The NHS

You can **immediately benefit** from ready to go applications that can be configured to your Trust's needs

COVID has put a huge amount of pressure on the NHS. Vaccinations are an urgent national concern which are going to be difficult to manage. And waiting lists are getting longer and longer. To help, we have created Vaccination and Waiting List Management Apps, that can be used immediately.

From spreadsheets to digital

This COVID-19 package is specifically designed to help non-Netcall low-code users. You can benefit from the shared expertise of peers and accelerate your COVID-19 response.

The package includes

- ✓ Download and use of up to three COVID-19 applications.
- ✓ The environment and apps will be set-up by your Netcall team. No initial build experience is needed.
- ✓ Free e-learning is available online at any time. This will enable your digital teams to grow their skills to make changes or even create their own apps.
- ✓ Your team will be assigned a mentor, so they are not going it alone.

The package cost

- There is a single set-up fee that includes initial integrations.
- A fixed monthly platform rental fee to use up to three COVID-19 specific applications.
- Includes download of any COVID-19 AppShare content.
- Includes training comprising of a three day remote Builder Essentials Level 1 eLearning course.

COVID-19 apps

These apps are immediately available for you to use. They will run standalone within a new Liberty Create environment, just for you. They easily integrate with your back-end solutions.

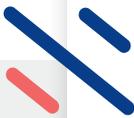
- **COVID-19 Vaccinations** this app is an end-to-end solution to manage vaccinations, including consent, scheduling, tracking and reminders. As the program has two doses, 21 days apart. Each person needs to receive a reminder for each appointment, to ensure the treatment is successfully completed.
- **COVID-19 Waiting list** hospitals are being asked to contact patients to check if they still need their operations. The outcomes will help determine waiting list priorities. Patients are sent SMS messages and asked to provide a secure response online. Patients who did not initially respond are sent reminder SMS messages. Letters are then sent to any patients who haven't provided mobile numbers. Those patients can then access the website, complete the survey, and provide their mobile number.

Other COVID-19 apps include:

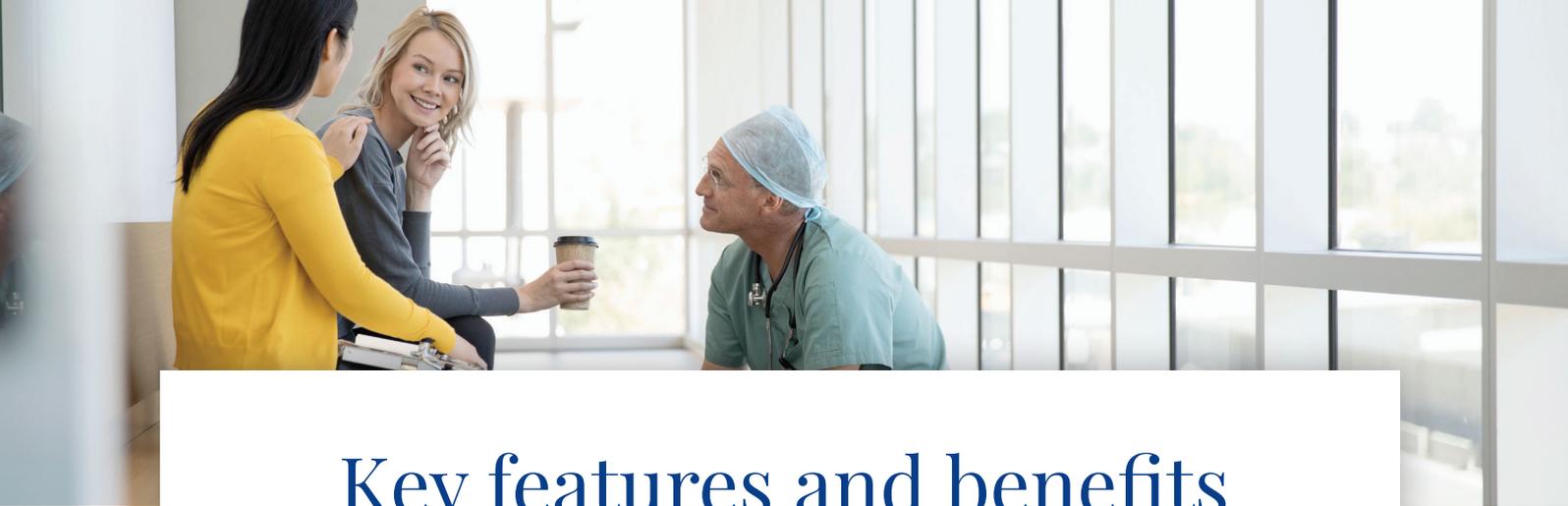
- **Track and trace**
- **PPE management**
- **Workforce monitoring**

Please note

This rapid response package does not include the Patient Hub or any other non COVID-19 related apps and is for use of up to three live applications. Other apps require full licensing and specific training.



Do more.
Faster.



Key features and benefits

Key benefits

Agile delivery in days

Using the apps created by others, our teams will set you up to quickly deliver the essential service. You can then add functionality step-by-step, as you wish.

Improved patient satisfaction

The processes match the patient journey. Send manual or auto update messages at any stage.

Boost digital up-take

At a time of crisis, you want it to be fast and easy to self-serve. Open the opportunity for people to go digital, saving team time and costs.

Real-time reporting

Track in-depth process activity stage-by-stage, across all services.

Escalate any SLA concerns

Tailor your SLAs and alert supervisors using escalating messages when SLAs are breached.

Continuous improvement

Easily and securely respond to updates and improvement needs, at no additional cost.

Key features

Self-service pages in GDS design

The theming styles make for a seamless fit with your website.

Working applications for you to improve

Download these COVID-19 prebuilt apps and quickly add, amend and improve as you need.

Inhouse quality review

COVID-19 apps that are built by NHS Trusts and public sector organisations go through a Netcall in-house quality review. They are then free for any member to download. This is collaborative working and open standards at their best! If you have an app to share, just let us know.

Easily transition to full platform use

When this is all over, you may feel that you'd like to expand your use of low-code. We'll make it easy and seamless. You won't lose anything you've created.

Take a deeper dive

It's the way low-code was designed to be – rapid and flexible, with you in control. You tailor every app and achieve a 100% fit-for-purpose delivery.

Find out more about the Community and AppShare here: community.netcall.com/appshare

Talk to us.

Contact us today for a demo visit
netcall.com

Or call us on **033 0333 6100** and say
“Transforming Engagement”

 **NETCALL**

