

10 tips for digital adoption success



Unleash data power

Extract insights from processes, enhance services and cut costs through early interventions.

1



Collaborate for efficiency

Share ideas among local authorities to meet targets, save costs and benefit communities.

2

Reshape digital procurement

Embrace digital transformation and innovative technology to make purchasing more efficient.

3



Transform internal operations

Use technology to automate workflows, reduce waste and improve efficiency in local councils.

4

Prioritise early intervention

Invest in AI and IoT tools to prevent issues, saving significant costs for reinvestment.

5



Citizen-centric service design

Involve users in designing services for efficient delivery and improved outcomes.

6

Rationalise application estates

Streamline processes, cut costs, and enhance efficiency by optimising application portfolios.

7



Tech for talent attraction

Use efficient tools to boost employee success, satisfaction, retention, and overall productivity.

8

Streamline processes with tech

Use the right tools for mapping, improving and controlling processes in complex local authorities.

9



Digitise for efficiency

Develop end-to-end digital services to avoid waste, reduce failure demand and benefit communities.

10

